



ASTONLARK

Aston Lark – we understand haulage

YOUR WORLD IS OUR FOCUS

www.astonlark.com/haulage

Frustrated with high premiums and too many claims? Choose a broker who understands haulage. Choose one who will work with you to manage your risks and look at your claims differently; who will apply their knowledge to get you a better deal.

CHOOSE US

We're Aston Lark. We've been operating in the haulage sector for over 40 years, so we know what we're doing. Our aim is to arrange your haulage insurance to fit all your needs and be as cost effective as possible.





How do we do that?

First, we appoint a dedicated team to manage your insurance portfolio. This means you'll be working with a small group of people, not a faceless company where you speak to a different person every time you call.

Our team all pride themselves on their excellent service, attention to detail, and the long-standing relationships they have with their existing clients, which means they know their businesses and the risks they face inside and out.

Then, we find out what your risks are and advise you on how to manage them. That could be introducing dash cams, increased driver training or in-depth reviews to identify trends in the claims that have occurred. However we do it, our long-term aim is to facilitate a reduction in your claims, which will eventually lead to a long-term reduction in premiums.

Backing all this is our strong relationships with insurers, who we negotiate with to get you the best deal. As one of the top five Chartered Insurance Brokers in the UK and placing over £500m in gross written premium into the market, we're big enough to use our buying power for the benefit of our clients, but small enough to offer a personal service.



More about what we offer

FLEET

We use our strong relationships with a range of fleet insurers to ensure premiums are competitive, and we find the most appropriate solution for you. Long-term policies can be arranged with premium rebate clauses based on claims performance.

We operate a scheme for Truck Gap Insurance which is not restricted to new vehicles, and we can normally cover all vehicles insured under a fleet policy.

GOODS IN TRANSIT/MARINE CARGO INSURANCE

Transit and Cargo insurance is purchased to protect your liabilities under the contract conditions you work to.

Our team regularly assists in reviewing contract conditions to ensure that cover purchased is appropriate and reflects your legal requirements. Our facilities for protecting the goods you carry for your customers are based on the insurer's ability to respond quickly in the event of a loss.

We work with experienced insurers who understand transit conditions and contracts, and together with our dedicated claims team, aim to resolve claims swiftly and professionally.

We understand haulage, and we only work with insurers who do. That's why we're so good at what we do.

Claims

We offer a personalised 24/7 claims service in Aston Lark SMARTClaims, which looks at innovative ways to minimise the administrative burden of claims, reduce your claims costs, and ultimately reduce your premium spend.

When you make a claim, you can track its progress on a secure, online SMARTClaims portal. At a glance, you can:

- Monitor every stage of each claim
- Access a suite of interactive reports
- Understand the performance of your fleet and identify trends

Meet the team



Ricky Chivers

Ricky has over 20 years' experience as an Account Executive in the haulage and logistics insurance sector. Ricky holds the Chartered Insurance Institute Certificate and has helped many clients secure the right cover for their business.

T: 020 8256 4916 / 07774 338071 E: ricky.chivers@astonlark.com



Paul Batchelor

Paul has over 25 years' experience in the placement of fleet and haulage insurance. He currently manages our largest clients, looking after their whole portfolio, with a distinct focus on client/customer service. Paul holds the Chartered Insurance Institute Certificate and will shortly complete his Diploma exam.

T: 020 8256 4922 / 07824 482123 E: paul.batchelor@astonlark.com

Still not convinced?

Don't just take our word for it. Here's what a few of our clients have to say:



We are a long-standing customer of Aston Lark, who service all of our commercial insurance needs, including fleet and liability, and we would not hesitate to recommend their services. They offer a flexible, professional service which adapts to our fluid insurance needs which are ever-changing.”

Trevor Payne – Crownlea Group of Companies



We have been a customer of Aston Lark's for over a year, and I am pleased with their outstanding service for our day-to-day needs. Paul Batchelor understands precisely what we need for our business and has found the best solutions since day one. I would have no hesitation in recommending Aston Lark to anyone looking for a broker who totally knows how to deliver the insurance needs of a logistics company.”

Thalita Masiero – FAST UK Parcel Ltd





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